



CHAIR'S KEY ISSUES

ORIGINATING BOARD / COMMITTEE / TASK & FINISH GROUP:		Executive Management Committee	DATE OF MEETING ISSUE RAISED:		17 December 2018 and 17 January 2019	
CHAIR:		Neill Moloney	LEAD EXECUTIVE DIRECTOR:			
Agenda Item No.	DETAILS OF ISSUE:	FOR APPROVAL / ESCALATION / ALERT/ ASSURANCE / INFORMATION?	RISK REGISTER / BAF REFERENCE	Response from Board of Directors		
2.1	The Committee received feedback from Time Matters Week. The committee agreed ways of keeping the project energised which included bringing time matters into accountability meetings and through future business plans.	For Information				
3.1	The committee received an update into complaints handling and responding to complainants in a timely manner. Everyone agreed that complaints were the responsibility of the Divisions and that making earlier contact with the complainant could improve or change the relationship and the outcome.	For information				
3.2	Cancer performance recovery plan was shared with the committee. It was not satisfied with the proposed plan and agreed that there was further work to be undertaken to improve the confidence in the plan to support patients receiving treatment in a timely manner.	For information				
3.3	The committee were updated on the flu programme. Concern was expressed as staff were not protecting themselves, loved ones and patients by failing to get the vaccination.	For information				
3.4	The finance recovery plan was shared with the committee and it was agreed that there was extensive work and commitment from the Divisions and committee to support in meeting the agreed targets.	For information				