



# Quality Report

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# What's the Quality Report about?

- We set out a series of priority areas for improvement and report on our progress in the Quality Report each year.
- We set out to improve:
  - care and treatment for patients with sepsis
  - care to those at the end of their life
  - outcomes for patients with mental health conditions and mental health well-being for staff
  - reduce the number of inpatient falls
  - Getting it right first time (GIRFT) programme improvements



# Quality Priority

- I'm going to focus on one of these priorities – improving care and treatment for patients with sepsis.

## Timely identification and prompt treatment saves lives

- Every 3 seconds, someone in the world dies of sepsis.
- In the UK, 245,000 people are affected by sepsis with at least 48,000 people losing their lives in a sepsis related illness.
- Our goal is to identify the symptoms of sepsis early, and to ensure treatment is commenced within an hour



# So what have we achieved this year?

- Rolled out Sentinel, electronic observation tool which enables early escalation of deterioration and prompt assessment.
- Sepsis Champions in all wards to support education, training and auditing which drives further improvements.
- Improved compliance in ED at both Colchester & Ipswich Hospitals to more than 90% for the screening of patients presenting with symptoms of sepsis.
- Standardised auditing and reporting across both ED's.
- Consistent improvement in compliance and treatment for patients presenting with neutropenic sepsis to more than 90%



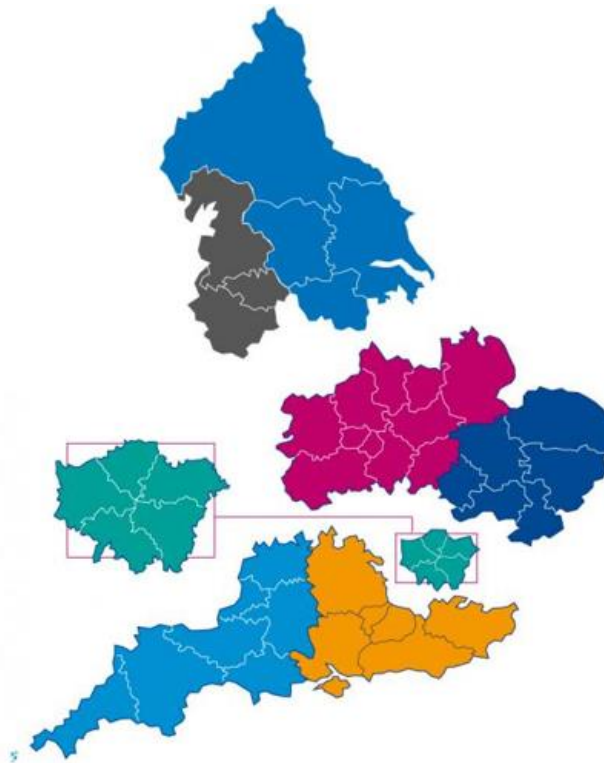
# Future work

ESNEFT is one of 8 nationally appointed early adopters of the Patient Safety Incident Response Framework, along with other partners in the ICS.

Working with patients to review incidents and identify improvements

Working with staff to review incidents and identify improvements

Align improvements with Quality Improvement Projects for system wide learning



East:  
Essex Partnership University NHS Foundation Trust  
West Suffolk Hospital  
East Suffolk and North Essex NHS Foundation Trust  
Norfolk and Suffolk NHS Foundation Trust  
Care UK  
Anglia Community Enterprise  
NHS Suffolk and North East Essex CCG/ICS



# Reducing COVID-19 transmission risk

- **PPE** – all staff wear a surgical facemask in patient and public areas and in offices and areas where social distancing is difficult. PPE guidance for staff working in clinical areas has been revised in accordance with PHE PPE guidance. Staff are encouraged to be vigilant to their colleagues practices and remind staff of the correct procedure if they are observed to be non-compliant.
- All emergency admissions have a COVID test on admission. For negative patients, a further single re-test is conducted on day 5. All patients being discharged to a care home or a hospice should have a COVID test up to 48 hours prior to discharge.
- Root cause analysis completed for all patients who test COVID positive on/after day 8 of admission or on day 3-14 of admission with prior admission in previous 14 days. Learning shared with Matrons.
- Trust guidance for managing visitors has been introduced. All visitors are encouraged to wear a face covering, to adhere to social distancing guidelines and clean hands before and after visiting.



# Reducing COVID-19 transmission risk (cont.)

Clear vinyl curtains have been installed between some of the beds to minimise opportunities for close contact and allow for patients e.g. who are at risk of falling, to be observed. The curtains can be disposed of and replaced whenever necessary.



# Thank you

To our volunteers and support networks – it's been a unique year and you have all adapted to new ways of working to provide support to ESNEFT patients and staff!

