

## TMB & Strategic Plan Programmes - Progress Dashboard

PROGRAMME	Complete	On Track	At Risk	Not Started	Grand Total
BFBC	2	7	1	3	13
Diagnostics	6				6
Digital	9	24		1	34
Elective	8	21			29
IESCS	1	4			5
NEEICS	1	13	1	1	16
OTHER 1		1			1
Quality Improvement	2	7	1	2	12
Quality Priorities	1	9		1	11
ROB		2		2	4
Urgent & Emergency Care	1	7	3	5	16
Workforce	7	14	1	2	24
<b>Grand Total</b>	<b>38</b>	<b>109</b>	<b>7</b>	<b>17</b>	<b>171</b>



















TMB/ Strategic Plan live progress tracker

MONTHLY UPDATES TO BE MADE TO THESE COLUMNS ONLY

Project Number	Strategic Objective	New ID Number	TMB Programme Alignment	TMB Programme SRO	Strategic Plan Item	SRO for Item	Lead for Status Updates	Planned Completion Date	Status Tracking against Planned date	Revised completion date - only if different to planned	Please provide new update on this project, and if the planned completion date is at risk, describe mitigation.	Describe how the completion of this will be measured 'the success measure'	Please describe the key dependencies	What Trust ambition/ strategic objective does this plan align to? (Select from drop-down)
		1	BFBC	Shane Gordon/Paul Fenton	Ipswich 3rd MRI commissioned.	Paul Fenton	Belinda Ling, Sheed Hendrickshaw	Jan-21	Complete					S05: Drive technology enabled care
		2	BFBC	Shane Gordon/Paul Fenton	Transfer NHSF Community properties (First three sites)	Paul Fenton	Anne Finn	Mar-23	Complete			Confirmation of transfer received March 2022		S02: Lead the integration of Care
		3	BFBC	Shane Gordon/Paul Fenton	Aseptic Unit Upgrade (Col)	Paul Fenton	Stephen Pullen	Aug-22	On Track			Building is complete and in use. Canopy to be built at the front of the building	Improve delivery area and meet MRHA requirements.	S03: Develop our centres of excellence
		4	BFBC	Shane Gordon/Paul Fenton	IH Breast Unit development completed	Paul Fenton	Chris Woodman	Dec-22	On Track			Project is currently managed on time and on budget.	Redesign for HTM 03 requirements completed. 2nd full submission of business case was submitted and approved	S03: Develop our centres of excellence
		5	BFBC	Shane Gordon/Paul Fenton	IH Childrens Dept upgrade completed	Paul Fenton	Chris Woodman	Nov-23	On Track			Project is currently managed on time and on budget.	Redesign for HTM 03 requirements completed. 2nd full submission of business case was submitted and approved	S03: Develop our centres of excellence
		6	BFBC	Shane Gordon/Paul Fenton	Interventional Radiology and cardiac angiography (IRCA) unit (Col)	Paul Fenton	David Cohen	May-22	On Track			If we are able to occupy IRCA to enable to DCMB to commence on site.	DCMB Building	S03: Develop our centres of excellence
		7	BFBC	Shane Gordon/Paul Fenton	Estate Strategy - Urology dept - Relocation to sufficiently sized area	Paul Fenton	Chris Woodman	Jan-24	On Track					S03: Develop our centres of excellence
		8	BFBC	Shane Gordon/Paul Fenton	Estate Strategy - Endoscopy dept - Extension in to Incumbent Urology Area	Paul Fenton	Chris Woodman	Mar-24	On Track					S03: Develop our centres of excellence
		9	BFBC	Shane Gordon/Paul Fenton	Agree Capital Pipeline for 2022/2023 projects (as project approved will be added to TMB and Strategic Plan	Paul Fenton	Chris Woodman	Jun-22	On Track			Number of schemes progressed in pipeline and percentage of schemes on track and on budget		S03: Develop our centres of excellence
		10	BFBC	Shane Gordon/Paul Fenton	Estate Strategy - rationalisation of IH North-end	Paul Fenton	Cara Gosbell	Mar-23	At Risk			Project on hold - completion date TBC	Vacant space recently occupied (Block 48) which will need to be displaced as part of this scheme.	S03: Develop our centres of excellence
		11	BFBC	Shane Gordon/Paul Fenton	Estate Strategy - IH Staff accommodation upgrade	Paul Fenton	Cara Gosbell	Dec-23				Project on hold		S04: Support and develop our staff
		12	BFBC	Shane Gordon/Paul Fenton	Estate Strategy - Use & development of St Clements land	Paul Fenton	Chris Woodman	Mar-22				On hold and still in discussion with regards to purchase	Cost and availability of capital funds	S04: Support and develop our staff
		13	BFBC	Shane Gordon/Paul Fenton	Estate Strategy - Commencement of Tower Block refurb (7th floor)	Paul Fenton	Chris Woodman				To be removed from plan	Not currently part of the capital Plan		S03: Develop our centres of excellence
		1	Diagnostics	Alison Power	PHE TUPE transfer	Alison Power	Bee Anthony,	Oct-21	Complete					S04: Support and develop our staff
		2	Diagnostics	Alison Power	Pathology Logistics tender complete	Alison Power	Bee Anthony,	May-21	Complete					S02: Lead the integration of Care
		3	Diagnostics	Alison Power	NEEPS disaggregation	Alison Power	Bee Anthony,	Oct-20	Complete					S03: Develop our centres of excellence
		4	Diagnostics	Alison Power	Scope the potential to develop a diagnostic network (learning from principles with the East Midlands Radiology Consortium – EMRAD) to enable to fully utilise diagnostic capacity either across an ICS or regional network	Alison Power	Bee Anthony	Nov-20	Complete					S05: Drive technology enabled care
		5	Diagnostics	Alison Power	Reconfiguration of micro biology services – West Suffolk split and repatriation from PHE 31st October	Alison Power	Bee Anthony	Mar-21	Complete					S03: Develop our centres of excellence
		6	Diagnostics	Alison Power	Transformation phlebatomy services - Roll out of Swift Queue	Alison Power	Bee Anthony	Mar-21	Complete					S05: Drive technology enabled care
		1	Digital	Mike Meers	Informatics Enabling Strategy approved by Trust Board	Shane Gordon	Shane Gordon	Nov-20	Complete		Completed and closed			S05: Drive technology enabled care
		2	Digital	Mike Meers	Evolve Roll-out Colchester. Structured Evolve Messaging for Primary Care Discharge Notifications	Mike Meers	Andrea Craven	Aug-21	Complete		Completed and closed			S05: Drive technology enabled care
		3	Digital	Mike Meers	Ipswich Wide Electronic Requesting and Results Pathology	Mike Meers	Andrea Craven	Sep-21	Complete		Completed and closed			S05: Drive technology enabled care
		4	Digital	Mike Meers	Integrated health data available from multiple providers (HIE)	Mike Meers	Andrea Craven	Aug-20	Complete		Completed and closed			S05: Drive technology enabled care
		5	Digital	Mike Meers	Vital signs solution fully deployed across ESNEFT	Mike Meers	Andrea Craven	Feb-21	Complete		Completed and closed			S05: Drive technology enabled care
		6	Digital	Mike Meers	Unified Community ESNEFT Infrastructure - East Suffolk	Mike Meers	Mark Caines	Dec-20	Complete		Completed and closed			S02: Lead the integration of Care
		7	Digital	Mike Meers	Colchester Wide Electronic Requesting and Results Pathology	Mike Meers	Andrea Craven	Nov-22	Complete		Completed and closed			S05: Drive technology enabled care
		8	Digital	Mike Meers	Corporate Transformation: Agile Working - The first formally designated agile workspace will be operational for staff working away from their normal place of work	Mike Meers	Cara Gosbell	01-Mar-22	Complete		Completed and closed		PCITY Enabled and operational.	S04: Support and develop our staff
		9	Digital	Mike Meers	Corporate Transformation: Rationalisation of Estate for Corporate Big 4 Finance, HR, ICT and Estates	Mike Meers	Cara Gosbell	01-Mar-22	Complete		Completed and closed			S03: Develop our centres of excellence
		10	Digital	Mike Meers	Digital Histopathology	Shane Gordon	Pete Cook/An	Mar-23	On Track		Item agreed	Implementation of a new digital histopathology system across both sites with all staff trained in its use and digital reporting in place	Wingpath in place, histopathology supporting the implementation with subject matter expertise, collaboration with NNUH and WSH, backfill for consultants to undertake training on the system	S05: Drive technology enabled care

	11	Digital	Mike Meers	Implementation of SMARTcare (Track & Traceability)	Shane Gordon	Baz Wicks	Mar-23	On Track		Item agreed	Point of care scanning is live in T&O	ICT support for connectivity Support from procurement to improve GSI compliance by suppliers Engagement & training of theatre staff	S03: Drive technology enabled care
	12	Digital	Mike Meers	Corporate TOM: Delivery of strategic plan for shared corporate functions and opportunities at a system level. (ICS)	Mike Meers	Mike Meers	Mar-23	On Track		Item agreed	Delivery of strategic plan for shared corporate functions and opportunities at a system level.		S03: Develop our centres of excellence
	13	Digital	Mike Meers	Critical Care solution cross site (Ipswich and Colchester)	Mike Meers	Andrea Craven	Jun-22	On Track		Item agreed	Will be able to retire legacy critical care systems at IH and CH (Draeger/Philips)	Successful UAT/Training	S05: Drive technology enabled care
	14	Digital	Mike Meers	WinPath Enterprise Ipswich Site Go Live	Mike Meers	Andrea Craven	Jul-23	On Track		Item agreed	WPE will be live at IH and CH allowing legacy lab systems (Labcentre/Apex) to be retired	Resource availability from the labs to validate the upgrades	S05: Drive technology enabled care
	15	Digital	Mike Meers	ESNEFT Wide Order Comms - Electronic Requesting and Results Reporting Radiology	Mike Meers	Andrea Craven	Dec-22	On Track		Item agreed	Single Order Comms solution available across ESNEFT	Supplier roadmap to support multiple PAS feeds to ICE Unified CRIS. Depending on timeline, this may be superseded with EPR Order Comms	S05: Drive technology enabled care
	16	Digital	Mike Meers	Unified Evolve Cloud for ESNEFT	Mike Meers	Andrea Craven	May-22	On Track		Item agreed	Single View of Patient Record will be in one ESNEFT Evolve instance	Dependant on application version upgrade passing testing in March	S05: Drive technology enabled care
	17	Digital	Mike Meers	Fully deployed shared order communications across all investigations and services orders	Mike Meers	Andrea Craven	Sep-24	On Track		Item agreed	Service orders and order comms will be in one single system for ESNEFT	Implementation of EPR Programme	S05: Drive technology enabled care
	18	Digital	Mike Meers	Fully Digitised Clinical and Operational processes for ESNEFT	Mike Meers	Andrea Craven	Sep-24	On Track		Item agreed	Service orders and order comms will be in one single system for ESNEFT	Implementation of EPR Programme	S05: Drive technology enabled care
	19	Digital	Mike Meers	ESNEFT Domain Project	Mike Meers	Mark Gaines	Mar-23	On Track		Item agreed	All users on ESNEFT domain	Trust engagement	S05: Drive technology enabled care
	21	Digital	Mike Meers	Longitudinal Health and Care Record Integration Complete	Mike Meers	Andrea Craven	Sep-24	On Track		Item agreed	Service orders and order comms will be in one single system for ESNEFT	Implementation of EPR Programme	S05: Drive technology enabled care
	21	Digital	Mike Meers	New EPR live across ESNEFT	Mike Meers	Andrea Craven	Sep-24	On Track		Item agreed	Service orders and order comms will be in one single system for ESNEFT	Implementation of EPR Programme	S05: Drive technology enabled care
	22	Digital	Mike Meers	Unified ESNEFT PACS	Mike Meers	Andrea Craven	Jul-24	On Track		Item agreed	Unified PACS for ESNEFT	Approval of business case	S03: Develop our centres of excellence
	23	Digital	Mike Meers	Unified Radiology System ESNEFT	Mike Meers	Andrea Craven	Dec-22	On Track		Item agreed	Delivery of CRIS Connect solution, Communicator and Advanced Order Comms modules Upgrading VR from Dragon to Augnitio	Approval of business case	S05: Drive technology enabled care
	24	Digital	Mike Meers	Shared Care Record optimisation (HIE)	Mike Meers	Andrea Craven	Aug-22	On Track		Item agreed	Data set shared to HIE expanded beyond Discharge Summary and ED Attendance Summary (IH)	Completion of Merged Evolve - SVOP	S02: Lead the integration of Care
	25	Digital	Mike Meers	Order Comms Interop Solution via Evolve	Mike Meers	Andrea Craven	Aug-22	On Track		Item agreed	Clinicians will be able to click through from Evolve to place ICE requests	Completion of Merged Evolve - SVOP	S02: Lead the integration of Care
	26	Digital	Mike Meers	ESNEFT Clinical Photography Solution	Mike Meers	Andrea Craven	May-22	On Track		Item agreed	Replaces legacy PXL solution which is unsupported and at risk		S05: Drive technology enabled care
	27	Digital	Mike Meers	ESNEFT Cardiology	Mike Meers	Andrea Craven	Jun-22	On Track		Item agreed	Roll out to Harwich/Claughton/IRCA		S05: Drive technology enabled care
	28	Digital	Mike Meers	Patient Portal	Mike Meers	Andrea Craven	Jul-22	On Track		Item agreed	Migration from incumbent to new provider and extend services to CH	Successful migration to new provider solution	S01: Keep people in control of their health
	29	Digital	Mike Meers	ESNEFT Self-Check in Kiosk solution	Mike Meers	Andrea Craven	Jan-23	On Track		Item agreed	Incumbent solution providers will be replaced with single ESNEFT solution (EPR enabling work)	Approval of business case	S05: Drive technology enabled care
	30	Digital	Mike Meers	RPA Development Programme	Mike Meers	Jon Cameron	Mar-23	On Track		Item agreed	Agreed and signed of Development Programme.		S03: Develop our centres of excellence
	31	Digital	Mike Meers	Software Development Strategy and Roadmap	Mike Meers	Jon Cameron	Sep-22	On Track		Item agreed	Delivery of agreed in-house Software Development Strategy including agreed clinical roadmap for Sentinel and Watchpoint aligned to EPR.		S02: Lead the integration of Care
	32	Digital	Mike Meers	NICS (ICT) Transition	Mike Meers	Mark Gaines	Jun-22	On Track		Item agreed	Migration of all former ACE staff to ESENF ICT Services and infrastructure including WiFi and Six North East Essex Community sites.		S02: Lead the integration of Care
	33	Digital	Mike Meers	Unified Telecommunications Strategy	Mike Meers	Mark Gaines	Jul-22	On Track		Item agreed	New strategy for Unified Telecommunications Strategy and ESNEFT Telecommunications Infrastructure Business Case Approved	Business Case Approval	S03: Develop our centres of excellence
	34	Digital	Mike Meers	Cyber Security Strategy	Mike Meers	Mark Gaines	Oct-22	Not Started		Item agreed	ESNEFT Cyber Security Strategy		S05: Drive technology enabled care
	1	Elective	Alison Power	New Constable Day Surgery Unit (Linked to EOC)	Shane Gordon	Andrew McLan	Apr-24	On Track			Constable DSU open	Completion of DCMB. Approval of Trust capital funding. Award of contract.	S03: Develop our centres of excellence
	2	Elective	Sarah Noonan	Endoscopy insourcing tender complete	Sarah Noonan	Shume Begum	Dec-20	Complete			Completed	Completed	S03: Develop our centres of excellence
	3	Elective	Sarah Noonan	Digitalised Pre-Op system across both hospitals.	Sarah Noonan	Chloe Abbott	Nov-20	Complete					S05: Drive technology enabled care
	4	Elective	Sarah Noonan	Identification of Services to move from Acute to Community Locations	Sarah Noonan	Angela Ashton	Jan-21	Complete					S02: Lead the integration of Care
	5	Elective	Sarah Noonan	Increase 23 hour day surgery model	Sarah Noonan	Chloe Abbott	Mar-23	Complete		Remove from plan			S03: Develop our centres of excellence
	6	Elective	Karen Lough	BAAGS (Straight to test, Advice&Guidance, Blue Card, Good News Letters, Virtual Consultations) completed for CDG's Cohort #1	Karen Lough	Jane-Anne Urq	Nov-20	Complete					S01: Keep people in control of their health
	7	Elective	Karen Lough	BAAGS (Straight to test, Advice&Guidance, Blue Card, Good News Letters, Virtual Consultations) completed for CDG's Cohort #2	Karen Lough	Jane-Anne Urq	Jan-21	Complete					S01: Keep people in control of their health
	8	Elective	Karen Lough	Completion of Telederm pilot in IES	Karen Lough	Angela Ashton	Mar-21	Complete					S05: Drive technology enabled care

	9	Elective	Karen Lough	Identification of Services to move from Acute to Community Locations	Karen Lough	Angela Ashton	Mar-21	Complete				S02: Lead the integration of Care	
	10	Elective	Alison Power	Development of a Rapid Diagnostic Service (RDS) to enable early identification and timely referral of suspected cancer patients (First milestone Clacton CDH early adopter)	Alison Power	Pat Harvey	May-22	On Track				S01: Keep people in control of their health	
	11	Elective	Alison Power	Clacton CDC Phase 2 operational	Alison Power	James Archard	Apr-23	On Track				S02: Lead the integration of Care	
	12	Elective	Sarah Noonan	Ipswich CDC Operational	Alison Power	James Archard	Apr-24	On Track				S02: Lead the integration of Care	
	13	Elective	Alison Power	Clacton Community Diagnostic Centre phase 1 complete	Shane Gordon	James Archard	May-22	On Track		CDC phase 1 open	Electrical supply Equipment delivery	S02: Lead the integration of Care	
	14	Elective	Alison Power	Clacton Community Diagnostic Centre phase 2 complete	Shane Gordon	James Archard	Jul-23	On Track		CDC phase 2 open	Successful capital bid Procurement & Construction timetable	S02: Lead the integration of Care	
	15	Elective	Alison Power	Dame Clare Marx Building (elective orthopaedic centre) - additional theatres & wards; funding secured	Shane Gordon	Andrew McLan	Aug-22	On Track		Funding received	Planning permission MOU with NHSEI	S03: Develop our centres of excellence	
	16	Elective	Shane Gordon/Paul Fenton	Additional laparoscopic theatres at Ipswich - funding secured	Shane Gordon	Andrew McLan	Aug-22	On Track		Funding received	MOU with NHSEI	S03: Develop our centres of excellence	
	17	Elective	Alison Power	Dame Clare Marx Building (Elective Orthopaedic Centre including extension to 8 theatres/3 wards)	Paul Fenton/A	Andrew McLan	Oct-23	On Track		DCMB open	Award of STP funding. Award of contract. Award of TfF funding. Section 73 Planning Amendment. Completion of Project Thor. Site clearance. Re-routing of public footpath.	S03: Develop our centres of excellence	
	18	Elective	Shane Gordon	Upgraded Endoscopy Units on both sites and new UIS at Ipswich Hospital	Shane Gordon	Andrew McLan	Sep-24	On Track		Expanded, JAG compliant Endoscopy Units open on both sites and expanded UIS open at Ipswich Hospital	Colchester: Completion of DCMB. Completion of Constable DSU. Approval of Trust capital funding. Award of contract. Ipswich: Award of Diagnostic funding. Completion of detailed design. Move of UIS to Colchester.	S03: Develop our centres of excellence	
	19	Elective	Sarah Noonan	Completion of Telederm pilot in IES	Sarah Noonan	Angela Ashton	Mar-23	On Track				S05: Drive technology enabled care	
	20	Elective	Sarah Noonan	Test results in 7 days	Sarah Noonan	Bee Anthony	Mar-23	On Track				S01: Keep people in control of their health	
	21	Elective	Sarah Noonan	Elective – PIFU 5% outpatient to PIFU	Sarah Noonan	Sharon Austin	Mar-23	On Track			5% end of Q2, 8% end of Q4 by speciality, not Trust aggregate	S01: Keep people in control of their health	
	22	Elective	Sarah Noonan	Elective – Outpatient FU 25% reduction	Sarah Noonan	Sharon Austin	Jun-23	On Track			25% reduction by end of Q1 2023	S01: Keep people in control of their health	
	23	Elective	Sarah Noonan	A&G built into job planning	Sarah Noonan	Jane-Anne Urry	Mar-23	On Track			50% of specialities have A&G built into job plans by end Q1, 75% by end Q2	S02: Lead the integration of Care	
	24	Elective	Sarah Noonan	Theatre Efficiency Programme	Sarah Noonan	Alexis Cameron	Sep-23	On Track				S03: Develop our centres of excellence	
	25	Elective	Sarah Noonan	Outpatient Transformation to include: reduction of follow ups by 25%, PIFU to 5%, 16 specialities delivering A&G and increase in Virtual appointments.	Karen Lough	Sharon Austin	Mar-23	On Track		various workstreams to deliver improved productivity, with key milestones across the year		S01: Keep people in control of their health	
	26	Elective	Sarah Noonan	Theatre Efficiency Programme	Karen Lough	Alexis Cameron	Mar-23	On Track		various workstreams to deliver improved productivity, with key milestones across the year		S03: Develop our centres of excellence	
	27	Elective	Sarah Noonan	Clinical Pathways relating to GIRFT/HVLC - implement recommendations from both local and national reports to achieve best practice resulting in improved patient experience, quality and cost savings	Karen Lough	Sharon Austin	Mar-23	On Track		various workstreams to deliver improved productivity, with key milestones across the year		S03: Develop our centres of excellence	
	28	Elective	Sarah Noonan	Diagnostics - 99% of patients to receive their diagnostics within 6 weeks	Alison Power	Bee Anthony	Dec-22	On Track			improvements across all three quarters of the year	S03: Develop our centres of excellence	
	29	Elective	Karen Lough	Delivery of 28 day Faster Diagnostic standard (Cancer)	Alison Power	Pat Harvey	Dec-22	On Track			improvements across all three quarters of the year	S01: Keep people in control of their health	
	1	IESCS	Paul Little	Create capacity for INT managers to be locality leads rather than team supervisors	Paul Little	Paul Little		Complete			To create greater capacity to drive forward neighbourhood plans with INT managers being key members of the Core Leadership Team	S02: Lead the integration of Care	
	2	IESCS	Paul Little	Create support capacity specifically focused on the delivery of locality plans	Paul Little	Paul Little	Mar-23	On Track			Project officer support specifically focused on the support, design and delivery of the Neighbourhood plans	S02: Lead the integration of Care	
	3	IESCS	Paul Little	Establish single team processes for assessing and planning the delivery of long term care	Paul Little	Paul Little	Mar-23	On Track			To help fully deliver on the one team ethos establishing more efficient single management, processes and structures	S02: Lead the integration of Care	
	4	IESCS	Paul Little	Deliver plans at a connect area level with tangible indicators of success, achieving the Connect outcomes	Paul Little	Paul Little	Mar-23	On Track			To have an impact on preventative work, deliver better and more stable long term care overall, targeted work at cohorts of people at risk and more broadly seek to address the wider determinants of health and wellbeing	S02: Lead the integration of Care	
	5	IESCS	Paul Little	Engage INTs in the delivery of specific Alliance-wide plans	Paul Little	Paul Little	Mar-23	On Track			To delivery on other objectives (e.g. EOL care) across the entire Alliance area that sit outside neighbourhood level planning	S02: Lead the integration of Care	
	1	NEEICS	Alison Armstrong	Frailty: 7 day service in place Frailty at Colchester. Both sites to achieve 70 hour target	Alison Power	Ali Armstrong	Sep-20	Complete				S02: Lead the integration of Care	
	2	NEEICS	Alison Armstrong	Reporting of NEECS (Community Datasets (same as acute data))	Shane Gordon	Sean Whitting	Jun-22	On Track			Commencement of reporting dataset	BI resource	S02: Lead the integration of Care
	3	NEEICS	Alison Armstrong	Better Access for Local Services - Tackle inequity by targeting care to meet population and neighbourhoods needs and keeping people healthier for longer	AI A	Lynn Stimson	Mar-25	On Track		Changed from Inequalities to Inequity, with initial focus of maximising access to frailty, AIMSDEC and UTC at Clacton, including supporting GPIC with spirometry services.	~ Increase in the output of patients attending Clacton for Q/P appts and SDEC ~ Decrease in number of DNA appts at Colchester for patients with a CO15/CO16 postcode	~ Voluntary Sector engagement ~ County & Borough Councils engagement ~ CCG sharing vision ~ CCG engagement	S01: Keep people in control of their health
	4	NEEICS	Alison Armstrong	Keeping people healthy and receiving care in local areas - #10000 resident 'out of hospital' care which reduces the burden on acute services, particularly in Medicine and Older Peoples Services (Ambulance service)	AI A	Denise Peggs	Mar-25	On Track		Narrative updated to include keeping people healthy and receiving care in the local area.	~ Reduction in trend of patients from CO15/CO16 admitted to Colchester ~ Increase in the output of patients attending Clacton for O/P appts and SDEC	~ Potential funding to expand and lift test & learn initiatives and/or staffing ~ Clinical buy in ~ Positive risk taking	S03: Develop our centres of excellence
	5	NEEICS	Alison Armstrong	Work as part of an integrated care system, joining up care to create efficiencies and improve patient pathways, addressing specific issues in targeted INTs such as CO15 and CO16.	AI A	Denise Peggs	Mar-25	On Track				~ Voluntary Sector engagement ~ County & Borough Councils engagement ~ CCG sharing vision ~ CCG engagement	S02: Lead the integration of Care
	6	NEEICS	Alison Armstrong	Ensure delivery of true transformation of all North East Essex Community Services clinical services	AI A	Bobby Jones	Mar-23	On Track			~ High/Night reports to reflect the progress and completion of transformation priorities agreed in the NEECS Charter	~ Robust Transformation team to drive progress ~ Clinical buy in ~ Potential funding to expand and lift test & learn initiatives and/or staffing	S03: Develop our centres of excellence



10	Quality Priorities	Giles Thorpe	Maternity Programme: implementing recommendations from the Ockendon report, and ensuring continuity of carer.	Giles Thorpe	Beatty Steph	Mar-23	On Track		Narrative updated to include the Ockendon report and continuity of carer.	To respond to national programmes for improvement and regulatory requirements to transform maternity service and provide consistent safe and high quality care to pregnant people and their families.	S04: Support and develop our staff	
11	Quality Priorities	Giles Thorpe	Frailty - implementing front door frailty assessment (further elements of programme to be defined)	Giles Thorpe	SELINA LIM	Mar-23			Narrative updated to include implementing frailty front door assessment as first element of programme. Further elements of programme to be defined.	To ensure all patients are assessed for frailty and offered Advance Care Planning in hospital or in the community, including further advice and signposting to the relevant healthcare agencies.	S01: Keep people in control of their health	
1	ROB	Adrian Marr	e-Rostering complete across ESNEFT for all Medical staff	Adrian Marr	Simon Oliver	Mar-24	On Track			A preferred e-rostering solution for the Trust will be reviewed - and a recommendation made to the Executive in Q3 2022/23. Subject to the decision of the Executive, deployment of the preferred solution will then commence, with rollout and/or dashboards presented to Board in March 2023. Subsequent dashboards will be reported quarterly to Board. This ultimately will incorporate national requirements and align to the overarching framework, adhering to the corporate plan for the ICS, due by the end of September, and confirm the areas for ESNEFT to review and share opportunities for standardising best practice across the ICS finance function. This will focus on the finance back office and payroll	S04: Support and develop our staff	
2	ROB	Adrian Marr	ESNEFT acting as anchor organisation	Adrian Marr	Paul Leppard	Mar-23	On Track				S02: Lead the integration of Care	
3	ROB	Adrian Marr	ICS review of finance function to support delivery of best practice	Adrian Marr	Mark Burgess	Sep-22	Not Started				S03: Develop our centres of excellence	
4	ROB	Adrian Marr	Population health management - improving health outcomes through analytics	Adrian Marr	Sean Whitting	Mar-23	Not Started			Business informatics to work with the Medical Director to support the analysis of current health and care needs, notably factors driving poor outcomes and health inequalities.	S05: Drive technology enabled care	
1	Urgent & Emergency Care	Sarah Noonan	Ipswich EAU Reconfiguration (Building, Clinical & Operations)	Sarah Noonan	Hanne Ness	Dec-20	Complete			Buildings complete, services moved and fully operational. Quality and efficiency outcomes as set out in full business case	Ability to complete the build work in parallel to managing other impacted services; ie theatre work whilst the build work (noise and vibration) are underway. Also, that all key workstreams are able to deliver to plan; ie build work, workforce, etc.	S02: Lead the integration of Care
2	Urgent & Emergency Care	Alison Power	Mental Health - New areas adjacent to ED at OH	Alison Power	Tara Brown	Apr-22	On Track				S02: Lead the integration of Care	
3	Urgent & Emergency Care	Sarah Noonan	Mental Health - New areas adjacent to ED at IH	Sarah Noonan	Tara Brown	Apr-22	On Track				S02: Lead the integration of Care	
4	Urgent & Emergency Care	Sarah Noonan	Ipswich and Emergency Care and Patient flow actions including reducing stranded metrics	Sarah Noonan	Theresa Heath	Mar-23	On Track		various workstreams to deliver improved productivity, with key milestones across the year		S03: Develop our centres of excellence	
5	Urgent & Emergency Care	Sarah Noonan	EDS-v3	Sarah Noonan	Alex Osman	Dec-22	On Track		some issues with midway - no confirmed date of fix. Reporting is underway but target is not confirmed nationally		S02: Lead the integration of Care	
6	Urgent & Emergency Care	Alison Power	Colchester Supported Discharge	Alison Power	Debbie Rogers	Dec-22	On Track		final work up of plan with milestone dates underway		S01: Keep people in control of their health	
7	Urgent & Emergency Care	Alison Power	Colchester Urgent & Emergency Care and Patient Flow actions including reducing stranded metrics	Alison Power	Bobby Jones	Mar-23	On Track		various workstreams to deliver improved productivity, with key milestones across the year		S03: Develop our centres of excellence	
8	Urgent & Emergency Care	Sarah Noonan	Priority six. Medical inpatient Model of Care, moving to 7 day cover for services. (IH initially and then CH)	Sarah Noonan	Carolyn Tester	Apr-25	On Track			Business Case in Q1, recruitment over the next 3 years	S03: Develop our centres of excellence	
9	Urgent & Emergency Care	Sarah Noonan	Ipswich ED/AUTC Reconfiguration (Building, Clinical & Operations)	Sarah Noonan	Hanne Ness	Jan-24	At Risk			Buildings complete, services moved and fully operational. Quality and efficiency outcomes as set out in full business case	Ability to complete the build work in parallel to managing other impacted services; ie theatre work whilst the build work (noise and vibration) are underway. Also, that all key workstreams are able to deliver to plan; ie build work, workforce, etc.	S02: Lead the integration of Care
10	Urgent & Emergency Care	Sarah Noonan	Ipswich SAU Reconfiguration (Building, Clinical & Operations)	Sarah Noonan	Shume Begum	Dec-22	At Risk				S02: Lead the integration of Care	
11	Urgent & Emergency Care	Paul Little	Priority four. Virtual Wards - two virtual wards on each site by end of Q2	Paul Little	Alexis Cameron	Oct-22	At Risk		2 virtual wards on each site by end of Q2		S02: Lead the integration of Care	
12	Urgent & Emergency Care	Sarah Noonan/Alison Power	Priority one. Ambulance services - Admission Avoidance Schemes including ambition for 40% ambulance conveyancing rates and ambitions for Ambulance Handover rates	Sarah Noonan	TBC	Mar-23	Not Started		no waits over 60 mins		S02: Lead the integration of Care	
13	Urgent & Emergency Care	Sarah Noonan/Alison Power	Priority two. Development of UCRS Service (prevention i.e ReACT)	Sarah Noonan	TBC	Mar-23	Not Started				S02: Lead the integration of Care	
14	Urgent & Emergency Care	Sarah Noonan/Alison Power	Priority three. Strengthening ED plans - processes and ops centre improvement	Sarah Noonan	TBC	Mar-23	Not Started				S03: Develop our centres of excellence	
15	Urgent & Emergency Care	Sarah Noonan/Alison Power	Priority five. Pathway 1: 3 improvements	Sarah Noonan	TBC	Mar-23	Not Started				S01: Keep people in control of their health	
16	Urgent & Emergency Care	Sarah Noonan/Alison Power	Priority seven. Develop winter plan by Autumn 2022.	Sarah Noonan	TBC	Aug-22	Not Started				S02: Lead the integration of Care	
1	Workforce	Kate Read	Apprenticeship training provider status achieved	Shane Gordon	Peter Cook	Feb-22	Complete			Add and mark complete	S04: Support and develop our staff	
2	Workforce	Kate Read	Our People Strategy 2020-22 approved by Trust Board	Kate Read	Kate Read	Nov-21	Complete				S04: Support and develop our staff	
3	Workforce	Kate Read	On/Off Boarding - Implemented new corporate process for all staff who start, leave or move role within the Trust	Kate Read	Deborah O'Ha	Mar-22	Complete				S04: Support and develop our staff	
4	Workforce	Kate Read	Deliver and embed the Health & Care Academy	Kate Read	Sharon Wyatt	Oct-20	Complete				S04: Support and develop our staff	
5	Workforce	Kate Read	Delivery plan for the Wellbeing Hub which sets out how this will support staff in improving their mental, physical and financial health	Kate Read	Julia Smyth	Sep-20	Complete				S04: Support and develop our staff	
6	Workforce	Kate Read	"Work from anywhere" policy and framework published so our staff can work from home or any Trust location effectively and supported by their manager	Kate Read	Deborah O'Ha	Dec-20	Complete				S04: Support and develop our staff	
7	Workforce	Kate Read	e-Job plans for all clinical workforce (NHS long-term plan)	Kate Read	Dionne Saxon	Nov-21	Complete				S04: Support and develop our staff	
8	Workforce	Kate Read	Workforce: Automation and governance programme.				On Track				S05: Drive technology enabled care	
9	Workforce	Kate Read	Workforce: Employee relations programme			Mar-23	On Track				S04: Support and develop our staff	
10	Workforce	Kate Read	Workforce: Education & Training programme			Mar-23	On Track				S04: Support and develop our staff	

	11	Workforce	Kate Read	Workforce: Resourcing and workforce planning programme			Mar-23	On Track					SO4: Support and develop our staff
	12	Workforce	Kate Read	Workforce: Retention & careers programme			Mar-23	On Track					SO4: Support and develop our staff
	13	Workforce	Kate Read	Workforce - OD - Leadership Development Programme			Mar-23	On Track					SO4: Support and develop our staff
	14	Workforce	Kate Read	Workforce: OD - Wellbeing programme			Mar-23	On Track					SO4: Support and develop our staff
	15	Workforce	Kate Read	Workforce: OD - EDI programme			Mar-23	On Track					SO4: Support and develop our staff
	16	Workforce	Kate Read	Faculty of Education & Innovation facility - planning permission secured	Shane Gordon	Peter Cook	Mar-23	On Track		Planning permission secured	Support from local government partners		SO3: Develop our centres of excellence
	17	Workforce	Kate Read	Ensure our staff feel valued and supported by enhancing our health and wellbeing offering to enable them to contribute to the development of their role and the services they provide for the benefit of our patients.	Kate Read	Margaret Grant	Mar-23	On Track		1. Continual improvement in uptake of flu vaccine for staff - current % (Further new measures under Ref 3 in Section C)	Flu vaccines are recorded on NIVS and reported by Digital Automation team weekly to NHSE/1, who publish regional and national uptake rates. Flu vaccines ordered 28th February 2022 – 4000 <65 per site, 50 > 65 & 20 egg free		SO1: Keep people in control of their health
	18	Workforce	Kate Read	Ensure we have the right number of staff in the right place at the right time with the right skills	Kate Read	Michelle Keable	Mar-23	On Track		1. Maintain time to hire at 15 days 2. Reduce vacancy rate by 1.5% 3. Triangulation of workforce plan completion %	1. Maintaining current establishment within the Recruitment team 2. Continued support from Recruitment Partners and identifying vacancy hotspots 3. Funding secured for Workforce Planner until April 2023		SO4: Support and develop our staff
	19	Workforce	Kate Read	Create a learning environment which attracts and retains high calibre staff for our patients	Kate Read	Clare Harper	Mar-23	On Track		1. SM21: 50% of B2-B4 vacancies filled by new employees to undertake apprenticeships to support their training & development in their new role 2. SM22: 50% of B2-B4 vacancies filled by new employees to undertake apprenticeships to support their training & development in their new role	1. Funding for Retention Partners secured until March 2023 2. Head of Apprenticeships now in place and working with Recruitment Team and divisions to support apprenticeship roles		SO4: Support and develop our staff
	20	Workforce	Kate Read	Ensure our staff feel valued and supported by enhancing our health and wellbeing offering to enable them to contribute to the development of their role and the services they provide for the benefit of our patients.	Kate Read	Clare Harper	Mar-23	On Track		2. NSS Staff survey response; Reduction of number of staff stating they have experienced discrimination from both patients and colleagues 3. Roll out of just and learning culture across Employee Relations and patient safety	1. Early interventional support from Wellbeing Hub 2. TBC 3. MerseyCare 4 Step approach in place; 4. Working collaboratively with the region		SO1: Keep people in control of their health
	21	Workforce	Kate Read	Effective Partnership Working to Deliver ICS People Plan - improving access to employment and training opportunities for staff from across the ICS	Kate Read	Pete Cook/Sharon Wyatt	Mar-23	On Track		1. Creation of work experience and placement opportunities 2. Establish rotational training / secondment opportunities across SNEE 3. Number of Staff recruited from deprived areas	2. Working collaboratively with the region 3. Assisting the Health and Care Academy, interview training provided in deprived areas		SO4: Support and develop our staff
	22	Workforce	Kate Read	Enhance the capability and capacity of our Leaders to deliver our strategic objectives	Kate Read	Sharon Wyatt	Mar-23	At Risk		30% of SNEFF leaders engaged in one of three leadership development programmes	Percentage of staff engagement of Leadership programmes will be recorded on OLM in early 2022/23. Releasing leaders to engage in development sessions may be restricted due to current staffing pressures across the Trust.		SO4: Support and develop our staff
	23	Workforce	Kate Read	ESR Optimisation - Improving access to staff records including contract information, mandatory training	Kate Read	Julia Smyth	Mar-23	Not Started		1. Increase number of staff accessing ESR, including update of records 2. Improve mandatory training compliance	1. Working collaboratively with workforce systems and IT governance		SO4: Support and develop our staff
	24	Workforce	Kate Read	Embed employee helpdesk, expanding across all elements of HR, ESR and pay queries	Kate Read	Andy Keeble	Mar-23	Not Started		1. Quality metrics re staff satisfaction with helpdesk. 2. Number of tickets raised and compliance with deadlines for response	1. Dependencies across HR / Workforce systems team to continue programme. 2. Customer service and development plan for helpdesk operatives		SO4: Support and develop our staff









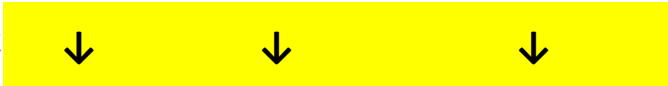






Strategic Plan Success Measures PROPOSED DRAFT

(Please update columns headed in yellow with arrows)>



Ambition / SO	Theme	Measure sources	Success Measure Description	SRO	Historic performance where known		2022-23 Target	Performance to end of Q1 2022/2023			2023-2024		Data Dictionary (Definition of how the measure will be calculated / sourced)	Data Owner
					Performance / Benchmark	Performance last year	2022-23	Status Tracking (Please select an appropriate status from the drop-down menu)	Performance to end Q1 2022-23	Status narrative as at end q1 2022/23 (include description for reason of under-delivery or forecast non-delivery and any mitigation in place)	Target	Date		
Ambition to deliver the best care and experience	Resource optimisation - Local cost per WAU by specialty	New proposed measure for 2022-23	Resource optimisation - Local cost per WAU by specialty	Adrian Marr	N/A	N/A	75% of specialties under 100				0.75	45382	Power BI reports on local cost per WAU to be run by specialty to determine whether their score is under 100. Percentage calculated for those under 100, out of total number of specialties.	Mark Burgess
Ambition to deliver the best care and experience	ICS Procurement Target Operating Model (PTOM)	New proposed measure for 2022-23	ICS Procurement Target Operating Model (PTOM)	Adrian Marr	N/A	4 out of 5 targeted steps completed in 2021/22	To support the delivery of the PTOM objectives, which will be set by the ICS board in 2022/23.				Any remaining steps to be completed to deliver full suite of PTOM objectives within the ICS.	Mar-24	As per the finance, revenue and contracts 2022-23 planning guidance, the PTOM is a methodology to support improving the procurement of products and services not covered by the NHS Supply Chain. Of 34 steps required to fulfil the ICS PTOM, 5 have been delivered already. The remaining steps are to be completed within timescales to be set by the ICS Board.	Liam Robison
Ambition to deliver the best care and experience	Securing additional capital funding	New proposed measure for 2022-23	Securing additional capital funding	Adrian Marr	N/A	Tf / STP / Digital ???	Maximise investment where suitable opportunities arise				50% of suitable opportunities	Mar-24	Capital programme to be monitored for expected external funding sources. Log of opportunities to bid for additional capital funding to be kept.	Mark Burgess
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Cancer - Faster Diagnosis Standard	Sarah Noonan			75% end Q2, 85% end Q3		Operational guidance requires: 75% end of March 23					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Cancer - 62 Days	Sarah Noonan			85% Q4 onwards (all 3 months) There was pushback to bring this forwards into Q2		Operational guidance requires: Return to Feb 20 baseline					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Cancer - 2WW	Sarah Noonan			93% end Q1							
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Cancer - 104 Days	Sarah Noonan			Zero unavoidable end Q1							
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	UEC - 12 hour breaches	Alison Power			Zero 12 hour breaches		Operational guidance requires: Zero					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	UEC - Ambulance Handovers (60m)	Alison Power			Zero 60m from Q1		Operational guidance requires: Zero					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	UEC - Ambulance Handovers (30m)	Alison Power			95% from Q1, zero by Q2		Operational guidance requires: 95%					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	UEC - Ambulance Handovers (15m)	Alison Power			65% from Q1, 85% end Q2		Operational guidance requires: 65%					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	UEC - 4 Hours	Alison Power			90% from Q2 consistently		Operational guidance requires: 95%					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	UEC - ECDS Standards	Alison Power					Operational guidance requires: Unknown at present					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Ø Time to initial assessment	Alison Power			2 virtual wards on each site by Oct 22		Operational guidance requires: Complete the comprehensive development of virtual wards (40-50 beds per 100,000 population) Dec 23					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Ø Time to emergency treatment	Alison Power			70% by end of Q2 and 100% from end of Q3		Operational guidance requires: 70% end Q3					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Ø Time in ED	Alison Power			Top quartile end Q2, top decile end Q4		Operational guidance requires: N/A					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Ø Utilisation of SDEC	Alison Power			Reaching Feb 19 baseline							

Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Community – Virtual Ward	Alison Power			Zero 104 week waits from Q1		Operational guidance requires:Zero 104 week waits from Q1					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Community – UCR	Alison Power			Zero 78 week waits by end of Q2		Operational guidance requires:Reduce waits >78wks					
Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	LLOS	Alison Power			50% reduction in 52ww by speciality at end of 22/23 (data sense check needed) max wait time to be		Operational guidance requires:Plans developed to support overall reduction in 52 wws					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Elective – Waiting list size	Sarah Noonan			5% end of Q2, 8% end of Q4 by speciality, not Trust aggregate		Operational guidance requires:5% outpatient to PIFU March 23					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Elective – 104 week waits	Sarah Noonan			25% reduction by end of Q1		Operational guidance requires:25% reduction March 23					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Elective – 78 week waits	Sarah Noonan			50% of specialties have A&G built into job plans by end Q1, 75% by end Q2							
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Elective – 52 week waits	Sarah Noonan			90% end of Q2, 99% end of Q3		Operational guidance requires:99%					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Elective – PIFU	Sarah Noonan			100% urgent and discharge dependant within 24 hours of request (done & reported?)		Operational guidance requires:N/A					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Elective – Outpatient FU	Sara Noonan			Modelling on the ambitions above required to assess if any further stretch on this is required		Operational guidance requires:110%					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Advise & Guidance	Sarah Noonan			As above		Operational guidance requires:100%					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Diagnostics – 6 weeks	Sarah Noonan			As above		Operational guidance requires:120%					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Diagnostics – Inpatient	Sarah Noonan			50% increase of activity through CDC end of Q2		Operational guidance requires:Further capacity in 23/24 and 24/25					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Activity – Elective	Sarah Noonan					Operational guidance requires:Seeking current baseline in order to make proposal on this					
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Activity – Non Elective	Sarah Noonan										
Ambition to deliver the best care and experience	Elective	New proposed measure for 2022-23	Activity – Diagnostics	Sarah Noonan										
SO3: Develop our centres of excellence	Elective	New proposed measure for 2022-23	CDC activity	Sarah Noonan										
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	CQC Safe and CQC Effective domain ratings	Angela Tillett					CQC Safe and CQC Effective: Good or Outstanding					
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	Mortality (SHMI)	Angela Tillett					expected range from end of Y1 with a reduction over 3-5 years					
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	Morbidity (Sepsis)	Angela Tillett					Effective sepsis screening and time to intravenous antibiotics for red flag					

Ambition to deliver the best care and experience	Urgent & Emergency Care	New proposed measure for 2022-23	Delayed Transfer of Care (DToc)	Alison Power			NHS DToc <1.0% by end Y2											
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	GIRFT responding to recommendations	Angela Tillett			Set a strategy that responds to GIRFT by the end Y1											
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	CQC Caring domain rating	Angela Tillett			CQC Caring: Good or Outstanding											
Ambition to deliver the best care and experience	TMB Generic	New proposed measure for 2022-23	Time matters – composite patient time loss indicator	TBC			Patient time lost indicator – under development											
Ambition to deliver the best care and experience	Quality Priorities	New proposed measure for 2022-23	National Patient survey	Giles Thorpe			Top 20% for patient survey											
Ambition to deliver the best care and experience	Quality Priorities	New proposed measure for 2022-23	Friends & Family Test (FFT)	Giles Thorpe			FFT recommended by 97% of patients											
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	CQC Responsive domain rating	Angela Tillett			CQC Responsive: Good or Outstanding											
Ambition to deliver the best care and experience	Elective and Emergency	New proposed measure for 2022-23	National Access Standards	Sarah Noonan/ Alison power			Deliver trajectories as agreed with NHS											
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	Compliance with accreditation standards	Angela Tillett			Ongoing compliance											
Ambition to deliver the best care and experience	Quality Improvement	New proposed measure for 2022-23	7-Day Services Standards	Angela Tillett			Deliver key four 7-day standards											
Ambition to deliver the best care and experience	Research	New proposed measure for 2022-23	Research	Shane Gordon			Increase the number of patients benefitting from enrolment in NIHR portfolio and other											
SO4: Support and develop our staff	Workforce	New proposed measure for 2022-23	CQC Use of Resources domain rating	Kate Read			CQC Use of Resources: Good or Outstanding											
SO4: Support and develop our staff	Workforce	New proposed measure for 2022-23	National Staff Survey	Kate Read			Top 25% for National Staff Survey by end Y5											
SO4: Support and develop our staff	Workforce	New proposed measure for 2022-23	Vacancy factor and staff turnover	Kate Read			Vacancy factor of less than 6% by end Y3 Staff turnover less than 10% by end											
SO5: Drive technology enabled care	EPR & integrated clinical record	Existing measure rolled over from previous years	SM28: Integrated PAS across ESNEFT	Mike Meers	Two separate PAS systems across ESNEFT (Lorenzo/Medway) Complete OBC for	First draft of SOC complete	OBC - Feb 22 FBC - Jun 22								Approval of business case at each stage by Trust Board.			Andrea Craven
SO5: Drive technology enabled care	EPR & integrated clinical record	Existing measure rolled over from previous years	SM29: WinPath fully implemented	Mike Meers	WPE currently live in Colchester/WSH but not Ipswich (Labcentral). Exception is		Capita Contract Renewal			All Disciplines live			Dec -22 (TBC)		All pathology disciplines live on WinPath Enterprise across both LABS Ipswich and Colchester			Andrea Craven
SO5: Drive technology enabled care	Paperless working	Existing measure rolled over from previous years	SM31: % of transactions captured on the day on system	Mike Meers	ED Attendance - 95% (IH 99%, CH 92%) Inpatients	From April 2021, BI will commence reporting on these measures.	Increase from 20/21			Increase from 21/22			Mar-23		Real-Time ED Attendance , Admission , Discharge , Transfer date time stamped within 15 minutes transaction entry date time. BI have given the following definitions: <b>Ward Stay –measure captures the admission ward and all subsequent ward transfers . The definition is: A Ward Stay</b>			Andrea Craven
Ambition to deliver the best care and experience	Equality & Diversity	Existing measure rolled over from previous years	SM05: Increase in diverse workforce at Bands 6 and above	Kate Read	N/A	2020: 8.4% BAME 2021: 10% BAME Sep '21: 10.7%	Improvement from 20/21 of 2%			Improvement from 21/22 TBD			Mar-23		In WRES action plan, needs further analysis to set the baseline. Data dictionary to be confirmed as baseline established. Once baseline known, targets for subsequent years will be set.			Clare Harper
Ambition to deliver the best care and experience	Equality & Diversity	Existing measure rolled over from previous years	SM06a: 100% of services are inclusive of all the protected characteristics to enable adaptations for access (Staff)	Kate Read	Zero	100% in relation to service provision.	35%			70%			Mar-23		Manual report of number of services with specific cultural engagement, communications or targeted adaptations to access			Clare Harper/Debbie O'Hara/Julia Smyth



SO4: Support and develop our staff	Education, training and career development	Existing measure rolled over from previous years	SM21: 50% of B2-B4 vacancies filled by new employees to undertake apprenticeships to support their training & development in their new role	Kate Read	N/A	Under review	Target of between 150-170 new starters in B2-B4 on apprenticeships within 3 months of			increase from 21/22	Mar-23	Data dictionary will be confirmed as baselined established. Once baseline known, targets for subsequent years will be set.	Peter Cook
SO3: Develop our centres of excellence	Cancer care	Existing measure rolled over from previous years	SM17: Number of patients recruited into clinical trials	Martin Mansfield	N/A	6,222	4,000			4500	Mar-23	Number of research participants, recruited into NIHR portfolio clinical trials at ESNEFT as published by the Clinical Research Network Eastern, plus non NIHR portfolio clinical trial recruitment as recorded by R&D – ESNEFT	Frances Farnworth
SO3: Develop our centres of excellence	Stroke care	Existing measure rolled over from previous years	SM18: Stroke audit (SSNAP) performance vs England	Alison Power	92	Colchester achieved a SSNAP score of 86, achieving an A overall Ipswich	92			94	Mar-23	Data will be sourced from the National Stroke Audit data source (SSNAP)	General Manager for Service/Stroke Clinical Lead Elizabeth Brill (Ipswich), Shona Rafique
SO4: Support and develop our staff	Staff Wellbeing	Existing measure rolled over from previous years	SM23: 30% of eligible staff (Corporate/ Back office - Finance/ HR/ BI/Procurement etc) regularly work flexibly away from their main hospital base	Kate Read	20%	1,400 to 1,600 people working from home during 20/21	30%					Percentage of staff logging on remotely on average per week. Based on cohort of staff consisting of: <ul style="list-style-type: none"> <li>All Corporate staff excluding Estates</li> <li>All Band 8+ everywhere else (which will also pick up estates and the GMs, matrons etc)</li> <li>All consultants (on the basis they can do clinics or at least some work remotely)</li> </ul> Excluding FTE = 0 (i.e. this will remove the bank doctors in HR and any other rogues things floating in ESR)	James Ling
SO2: Lead the integration of Care	One Public Estates	Existing measure rolled over from previous years	SM16: Reduction of overall Estate footprint	Paul Fenton	ZERO	Space reduction not met due to COVID-19 recovery / COVID-19 mitigation - social	5% reduction			10% reduction	Mar-23	% of GIA for each site	Mark Finch
SO3: Develop our centres of excellence	Providing services to the ICS	Existing measure rolled over from previous years	SM19: Number of corporate services shared across the ICS	Mike Meers			Transfer of ICT East Suffolk Services from NEL CSU Transfer for corporate services			Develop plan for supporting the wider ICS corporate service agenda	Sep-22	% of Core Corporate Services Estates, Finance, HR, ICT where ESNEFT either provides the service of shares the service of another SNEE partner.	Mike Meers
SO5: Drive technology enabled care	AI in clinical care	Existing measure rolled over from previous years	SM30: Number of clinical services using AI to support care	Shane Gordon	Zero	0	1			3	Mar-23	Manual report of implemented AI tools in clinical care	Peter Cook (Innovation team)
Ambition to deliver the best care and experience	Patient Safety	Existing measure rolled over from previous years	SM01: Reduction in harm caused in our care: <Care more than likely to have contributed to the patients death as identified through	Angela Tillett	Mortality Reviews: ESNEFT avoidable deaths - 17/18: 0.9%, 18/19 0.4%, 19/20: 1.5%, 20/21: healthcare were	Patient deaths Apr 20 to Feb 21 - deaths attributed to issues in healthcare were	Mortality reviews: RCP report 3%, target TBC Nosocomial C.diff.			Mortality reviews: RCP report 3%, target TBC Nosocomial C.diff.	Mar-23	*Structured Judgement (mortality) Reviews where issues were identified in healthcare that probably/ strong evidence/definitely contributed to/ caused the patient's death. Numerator is review where harm is identified and denominator is total number of reviews. Royal College of Physicians (2016) Most people who die in hospital have had good care, but research shows that around 3% of deaths might have been avoided. *Nosocomial Infections (C.diff only) to declare less than the annual target (Healthcare onset. Healthcare acquired)	Sally Comish
SO2: Lead the integration of Care	transforming Urgent care	Existing measure rolled over from previous years	SM13: Performance against new ED Standards	Alison Power & Sarah Noonan	Baseline data being determined.	Under review	Reduction from 20/21			Reduction from 21/22	Mar-23	Data dictionary will be confirmed as baselined established. Once baseline known, targets for subsequent years will be set.	Sean Whitting / BI Team
SO4: Support and develop our staff	Education, training and career development	Existing measure rolled over from previous years	SM20: 100% of apprenticeship levy utilised	Kate Read	N/A	£571k of £1.9m Levy	£800,000			£1,000,000	Mar-23	The annual figure for the Digital Apprenticeship Levy Account is circa £1.9m p.a.	Peter Cook
SO4: Support and develop our staff	Leadership development	Existing measure rolled over from previous years	SM25: 80% of B7 and above leadership staff who have completed a competency framework and received 360-degree feedback	Kate Read	0%	17.8% of staff leadership training at the relevant level.	45%			e	Mar-23	To have leaders that demonstrate our values	Sharon Wyatt
SO4: Support and develop our staff	Staff Wellbeing	Existing measure rolled over from previous years	SM24: Reduction of Anxiety /Stress / Depression as the main cause of sickness (ASD as a percentage of total sickness.)	Kate Read	24.50%	26.05% for March 21	18%			16%	Mar-23	ASD is the primary cause of sickness across the NHS, this is a significant ambition to not have it as the main cause	Simon Oliver /Toby Goodwin
Ambition to deliver the best care and experience	Quality Improvement	Existing measure rolled over from previous years	SM03: Number of staff trained in QI (Silver Level+)	Angela Tillett	120	134	225			350	Mar-22	Cumulative totals over the 3 year period of staff that have attended a Silver (or higher) level of QI training delivered by the ESNEFT QI team	Tom Horsted
Ambition to deliver the best care and experience	Quality Improvement	Existing measure rolled over from previous years	SM04: % who go on to deliver a QI project	Angela Tillett	Not measured	50%	35%			35%	Mar-22	Calculated on the % of staff within the financial year that have gone on to register and complete a QI Project after attending silver (or higher) QI training at ESNEFT	Tom Horsted

**Note 1**

The delivery of our aspiration to be more effective in the delivery of long term care involves ESNEFT working with the whole system as part of the East Suffolk and North Essex Alliances. It is a complex matter involving a range of Alliance partners. The Integrated Neighbourhood Teams (INTs) in Ipswich and East Suffolk (INTs are specifically community health and social care teams working as one at a neighbourhood level) and the wider Connect programme – the linkage of the INTs with primary care, mental health services, social prescribing, community development and other key partners, is the partnership structure/mechanism through which long term care is delivered, as system. The are eight connect areas in East Suffolk each serving a population of around 50k and each of those areas have combined leadership teams involving all these partners, Those leadership teams are currently developing local plans for each of those eight areas, a key outcome of which is that, "Fewer people need unplanned care and support (reduction in crisis situations)". That outcome points to activity that is both focused on prevention and reablement activity so that people's levels of independence from long term care is maximised. It is suggested that the board adopt this broad outcome and that through ESNEFT's work with the INTs, baselines are established and a means of measuring that outcome is developed over the next 6 months, with specific monitoring and targets agreed through that process and put in place from the start 21/22.

We already have a measure of the level of crisis response currently needed through our REACT service, the details of which are reported to the IAC. In August REACT received 874 referrals from various sources and on a daily basis during August successfully intervened and thereby avoided admission to acute services at an average rate of 24 per day. This gives us some baseline on the need for crisis intervention, however it should be noted that there are a number of variable that play into these figures.

Further work will be needed with other partners in NEE to provide a clear plan for developing a similar approach across the whole East Suffolk and North Essex areas.