

Trust Board Public Meeting Report Summary

| Date of Meeting: 07 September 2023 | | |
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| Title of Document: ESNEFT Digital Data and Technology Strategy | | |
| To be presented by: | | Author: |
| Mike Meers, Director of Digital and Logistics | | Mike Meers, Director of Digital and Logistics Mark Caines, Associate Director of ICT Infrastructure |
| 1. Status: For <u>Approval/</u> Discussion/Noting/Information | | |
| 2. Purpose: | | |
| Relates to: | | |
| Strategic Objective | Drive Technology Enabled Care | |
| Operational performance | | |
| Quality | | |
| Legal/Regulatory/Audit | | |
| Finance | All financial plans linked to the delivery of the Digital Data and Technology Strategy will be integrated into the annual business planning cycles and Capital Investment Strategy. | |
| Governance | | |
| NHS policy/public consultation | | |
| Accreditation/inspection | | |
| Anchor institutions | | |
| ICS/ICB/Alliance | Supports the delivery of the ICS Digital Data and Technology Strategy | |
| Board Assurance Framework (BAF) Risk | Action as part of the Digital Maturity Board Assurance Risk. | |
| Other | | |
| 0.0 | | |

3. Summary:

The attached document is the final refreshed Digital, Data and Technology (DDaT) Strategy approved through the Executive Management Committee for the East Suffolk and North Essex NHS Foundation Trust (ESNEFT) for comment and feedback from the Trust Board.

Our ambition is to become an outstanding digital provider of healthcare services and to be one of the top organisations for patient and staff experience, powered by Data & Technology. How we define and understand 'Digital' is important to our strategy. For us, Digital describes a set of skills and roles, a future way of working for our organisation, and the technologies that underpin these. Digital Transformation creates a future where Technology and Data have been synthesised into and connected all of our processes and people, with ongoing improvement using modern, and innovative technology. This requires whole organisation change and cultural

evolution to deliver a step-change in care, efficiency and effectiveness without compromising safety, trust or our values. We will deliver this through our Digital and Logistics programme.

Over the next five years, digital systems will connect our organisation, helping us create common clinical and operational ways of working. This will give us better use of time for staff, better patient experience and safer, more consistent, care.

Previous strategies included separate ICT and Business Informatics strategies written in 2019, and a decision has been taken to produce a joined-up strategy covering all aspects of Data and Technology and how those will be used to deliver Digital Transformation. This new strategy focuses on the period 2023 to 2026, and will be reviewed on an annual basis, as well as by exception where major initiatives reach key review milestones. It is accompanied by a simple summary 'Strategy on a Page', as well as an action plan that will be built out in Q2 2023 and maintained thereafter.

The purpose of this document is to set the strategic direction for Digital, Data and Technology, and to explain clearly what this means for patients, clinicians, other staff, the public and other stakeholders in the Suffolk and North East Essex Integrated Care System (SNEE ICS). The audience for this strategy is our staff both within and outside our DDaT related divisions and our partner organisations who we work with.

This strategy sets out

- The challenges we face
- Our DDaT vision, principles and objectives
- How we will collaborate with our partners and providers within the SNEE ICS
- The strategic direction for our ICT division and capabilities
- The strategic approach to enabling digital clinical transformation
- How we will use data more effectively and develop our data strategy
- How it will improve patient outcomes and support access to their data
- How will deliver solutions that support improve Diversity, Digital Inclusion and support of inequality agenda.

This document will be used as a reference point for our Digital, Data and Technology activity over the next three years.

4. Recommendations / Actions

The Trust Board is asked to

1. Approve the Strategy